

## ***Nonemergent Medical Transportation Form* prior authorization update**

**Summary of change:** Effective June 1, 2017, the *Nonemergent Medical Transportation (NEMT) Form* will require the inclusion of diagnosis codes, procedure codes and supporting clinical documentation.

### **What is the impact of this change?**

Providers requesting NEMT must include the ICD-10 codes, CPT codes and supporting clinical documentation on the completed *NEMT Form*. If the *NEMT Form* is submitted without this information, the request will be returned as an incomplete request.

### **What authorization form do I use now?**

Complete the *NEMT Form* (located at <https://providers.amerigroup.com/TX>). It is important to fully complete the form and provide all supporting clinical documentation. *NEMT Forms* without the required documentation cannot be processed. This information can be submitted electronically on the provider website or via fax at 1-866-249-1271.

### **What will I receive from Amerigroup after I submit the NEMT request?**

Amerigroup will fax the Amerigroup NEMT request authorization number to the requesting provider. The fax will provide information on services fully approved or denied.

### **What if I need assistance or have questions related to this change?**

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at 1-800-454-3730.

The information in this update may be an update or change to your provider manual. Find the most current manual at <https://providers.amerigroup.com>.